



**Richmond  
Wellbeing**

# **NGULLA MIA REFERRAL FORM**

**RESIDENTIAL ACCOMMODATION SERVICES**

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## RESIDENTIAL ACCOMMODATION SERVICES

Ngulla Mia (Noongar for "Our Place") is located in central Perth. Our Ngulla Mia service is for people experiencing mental health issues who are homeless or at risk of being homeless. This service has capacity to support 32 adults. People can stay for up to 12 months to work with the support of a RW Keyworker, to work intensively on their recovery toward building a meaningful life beyond crisis and distress. The team work according to recovery enabling, person driven practice principles, providing psychosocial support to enable personal recovery. Applications are reviewed by a panel consisting of our staff, a consumer representative, and staff from the City Mental Health Services. People using this service are required to have the support of a mental health case worker. Our service is staffed 24hrs per day 7 days a week.

More information on this service is available on our website [www.rw.org.au](http://www.rw.org.au). If you require assistance in selecting the right service, please contact our Intake Officer at [intake@rw.org.au](mailto:intake@rw.org.au) or 1800 742 466. \* To be eligible for Richmond Wellbeing accommodation services, the applicant must be between 18 and 65 years of age.

*Before submitting the referral, please ensure each box below has been addressed.*

**Have you and the applicant (tick if task is complete):**

Visited Ngulla Mia (by appointment) and discussed expectations and support needs

**Please refer to the following checklist to ensure your referral is complete and all relevant information is attached, your referral must include:**

- |  |  |
|--|--|
| Primary Diagnosis of Mental Health Disorder      | Any current Community Treatment Order (CTO)                      |
| Brief Risk Assessment completed by a clinician   | Medication regime  |
| Current Client Management Plan                   | NDIS plan <i>(if applicable)</i>                                 |
| Current Mental Health Treatment/Care Plan        | Physical Health Assessment completed by a GP or attending Doctor |
| Recent Discharge Summaries                       |  |
| Details of Forensic History <i>(if relevant)</i> |  |

A referral will be deemed incomplete until we have received all of this information.

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### REFERRER DETAILS

Name	Agency/Position	
Postal Address	Postcode	
Phone	Email	
How did you hear about us?		
Website	Friend/Family/Another Client	Flyer
Social Media	Radio	Advertising
Event	Google	
Other		

### APPLICANT TO COMPLETE

First Name	Family Name	
Preferred Name	Date of Birth	
Address	Postcode	
Phone	Mobile	Email
Gender:	Female	Transgender Male (FTM)
	Transgender Female (MTF)	Non Binary
	Male	Self describe
	Prefer not to disclose	
	Different Identity (please describe)	
Sexuality:	Straight/Heterosexual	Prefer not to disclose
	Lesbian/Gay/Homosexual	
	Bisexual	
	Unsure	
	Self describe	
Intersex Status:	Yes	Unsure
	No	Prefer not to disclose

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### APPLICANT TO COMPLETE

Pronouns:	They/Them/Theirs	My Name/None				
	She/Her/Hers	Other				
	He/ Him/His					
Relationship Status:	Single	Divorced				
	Married	Widowed				
	Separated	Defacto				
	Self describe					
Aboriginal	Yes	No	Torres Straight origin	Yes	No	Ethnicity
Country of Birth	Culturally & Linguistically Diverse			Yes	No	
Main Language spoken	English	Other	Other			
Interpreter required	Yes	No	Children	Yes	No	Visa status
Occupation						
Source of income:	Age Pension	Unemployment (Newstart)				
	Carer Allowance	Youth Allowance				
	Disability Pension Department of Veteran's Affairs	Paid Work				
		Other				
Current accommodation (tick all that apply):	Privately owned	Hostel	Rental	Other		
	Short term/crisis	Friends	Homeswest			
	Hospital	Homeless	Family			
Hold a DVA Card?	Yes	No				
If yes, what type?	Gold	White	Other			
Centrelink number			Expiry			
Medicare number			Expiry			
Private health cover:	Yes	No	Provider	Member ID		
Ambulance Cover:	Yes	No				
Does someone else manage your money?	Yes	No	Address			
If yes, who (e.g. Public Trustee, include TM)			Phone	Mobile		
Are you currently receiving services from another program within Richmond Wellbeing?	Yes	No				

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## RESIDENTIAL ACCOMMODATION SERVICES



### CONTACTS

#### Nominated support person (Next of kin / Alternative contact)

Name	Phone	Mobile
Email	Relationship	

#### Do you have a case manager?

Yes	No	Name	Organisation
Phone		Mobile	Email

#### Do you have a guardian appointed?

Yes	No	Name	
Phone		Mobile	Email

#### Do you have a public trustee?

Yes	No		
Name		Phone	Mobile
Email			

#### Do you have a GP?

Yes	No	Name	
Phone		Mobile	Email

#### Do you have a Chemist/Pharmacy?

Yes	No	Name	
Phone		Mobile	Email

#### Do you have a Psychologist?

Yes	No	Name	
Phone		Mobile	Email

#### Which of the above is your preferred contact?

Support Person	Case Manager	Guardian Appointed	Public Trustee	GP
Chemist/Pharmacy	Psychologist			

#### Preferred method of contact?

Text	Phone call	Email	Mail
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### HEALTH AND WELLBEING

Please attach a Physical Health Assessment form

Existing NDIS Plan?                      Yes                      No

Formal mental health diagnosis?                      Yes                      No  
 If yes, please provide details

### Drug and Alcohol Use

*Provide details where appropriate.*

Drug type	History of use	Current use
Alcohol		
T.H.C. (Cannabis)		
Benzodiazapines		
Opioids		
Stimulants Amphetamines Dexamphetamines A		
Other Hallucinogens MDMA - Ecstasy Prescription Drugs Solvents		
Cigarettes		

**Any associated risk behaviours or problems:**

*(Injecting, overdoses, Hepatitis status)*

While I am a resident, if I am considered to be using drugs and alcohol which is impacting on my recovery, I agree to work with an appropriate Drug and Alcohol Service.\*

Agree

## SUPPORT AND AREAS OF NEED

### Family Support Person

*How involved is your family in your treatment? Include positive and negative influences.*

### Social Network

*Who are your key support people?*

### Support Services

*Are there any support services that you are involved with? If so, please describe their role/how they help you.*

### Typical Day

*What time do you get up, what hobbies/interests do you have, do you attend social outings or structured day activities?*

### What transportation do you use? (tick all that apply)

- |                |   |
|----------------|---|
| Drive own car  | Access public transport with prompting or support |
| Ride a bike    | Access public transport independently             |
| Prefer to walk | Require transport assistance                      |
| Use taxis      | Others: <i>(please specify)</i>                   |

## SUPPORT AND AREAS OF NEED

### Daily Living

Identify the level of support required and make a comment for each.

#### Personal Care

*Comments*

- Independent
- Require verbal prompt
- Require physical assistance

#### Diet

*Comments*

- Independent
- Require verbal prompt
- Require physical assistance

#### Home Care

*Comments*

- Independent
- Require verbal prompt
- Require physical assistance

#### Shopping

*Comments*

- Independent
- Require verbal prompt
- Require physical assistance

#### Leisure Interests

*Comments*

- Independent
- Require some support
- Require individual support

#### Finances/Employment

*Comments*

- Independent
- Require some support
- Finances managed on my behalf

#### Mobility

*Comments*

- Independent
- Require physical assistance
- Unsteady gait/history of falls



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### MENTAL AND PHYSICAL HEALTH

#### Medical Conditions

**Do you have any physical/health issues or disabilities (tick all that apply and provide details below):**

Diabetes	Yes	No	Podiatry	Yes	No
Bruise or bleed easily	Yes	No	Dental	Yes	No
Heart complaints	Yes	No	Ulcerations	Yes	No
Liver disease	Yes	No	Asthma	Yes	No
Epilepsy	Yes	No	Allergies	Yes	No
HIV/AIDS	Yes	No	Allergic to medication	Yes	No
Blood pressure	Yes	No	Acquired head injury	Yes	No
Speech	Yes	No	Thyroid problems	Yes	No
Visual	Yes	No	Eating disorders	Yes	No
Hearing	Yes	No	Substance abuse	Yes	No
Mobility impairments	Yes	No	Women's health screens	Yes	No
Respiratory disease	Yes	No	Men's health screens	Yes	No
Intersex variation	Yes	No	Transgender health screens	Yes	No
Other <i>(please state)</i>	Yes	No			

*If yes, please provide details. Include the impact on your life and relating support needs.*

**Do you have any mobility aids?**                      Yes              No

*If yes, please provide details.*

## STRESSFUL AND UNWELL TIMES

### **Do you know when you are becoming unwell?**

*Provide any warning signs you know of*

### **What are your coping strategies in stressful times?**

*Provide details*

### **Medication**

*How do you feel about taking medication?*

### **Do you take regular medication?** *(Please attach your medication regime)*

Yes      No

### **Do you require support taking your medication?**

Yes      No

### **Do you use a Webster pack?**

Yes      No

### **Any hospital admissions in the last 12 months?**

*Provide full details:*

## HISTORY

### Forensic History

### Legal Issues

Do you have any past or current legal issues, provide details:

## COMMENTS

### Additional Comments

Is there anything else you would like to add?

### Aims and Outcomes

What would you like to achieve in partnership with the staff at Ngulla Mia?

Find work/volunteer opportunities

Join a local sporting clubs/gym

Look after my physical health more

Look at money management

Make new friends/relationships

Further my education

Gain stable accommodation

Develop homecare skills

Work towards my recovery

Other *(provide details below)*

## DIAGNOSIS (TO BE COMPLETED BY REFERRER)

**Diagnosis:**

**Treating Psychiatrist or previous Psychiatrist/s**

**History of needs, signs and symptoms**

**Current mental health presentation**

**Why is this applicant suitable for Ngulla Mia?**

**Key areas in which this applicant would benefit from support**

Homecare skills	Improving personal care
Community integration/linkages	Development of day structure/activities
Improving or maintaining mental health	Improving or maintaining physical health
Managing medications	Symptom management/relapse prevention

**Are there any compliance difficulties with treatment?**

Yes      No

*If YES, please describe*

**Is the applicant on a Community Treatment Order?**

Yes      No      Expiry date      Copy attached

**DIAGNOSIS (TO BE COMPLETED BY REFERRER)**

**Comments/additional information to assist this referral**

## CONSENT TO RELEASE INFORMATION

*Full name*

*DOB*

I \_\_\_\_\_, \_\_\_\_\_ authorise Richmond Wellbeing to release information to and communicate with the people/organisations listed below, and/or for these people/organisations to release information to and communicate with Richmond Wellbeing.

I understand that the information will only be shared between Richmond Wellbeing and the people/organisations listed below for the purpose of supporting or assisting my referral, placement and/or recovery at Ngulla Mia.

I am aware that any alterations to this form are only made with my consent, which would be indicated by my initials, signature and date of the alteration(s).

**Western Australian Area Health Services - Mental Health**  
(NMAHS-MH, SMAHS-MH, WACHS-MH)

General Practitioners

Parents/Advocate/Guardian/Carer

Others

*Signature*

*Date*

## DECLARATIONS

### Declaration by Applicant/Guardian

**I declare the information in this application is true and correct.\***

Name

Date

*Signature\**

### Declaration by Referrer

**I declare that all information in this referral has been checked and is correct.\***

Name

Date

*Signature\**

Please complete  
form and return to  
Richmond Wellbeing  
F: (08) 9258 3090  
E: [intake@rw.org.au](mailto:intake@rw.org.au)