Strategies for Coping with Distressing Voices

FOCUSING TECHNIQUES
- Accepting that voices are not ‘the’ problem, they are a consequence of a problem. Your job is to find out more.
- Identify your voices—number, gender, age and so on.
- Learn about boundaries to apply to people and your voices (i.e., make a deal with your voices, “be quiet now and I’ll listen later”).
- Listen out for positive voices too—they can be allies.
- Schedule a time to listen to the voices and ask them to leave you alone until that time.
- Tell negative voices that you will only talk with them if they are respectful towards you.
- Voice dialogue—let a trusted family member, friend or mental health worker talk directly to your voices.
- Work through Ron Colman & Mike Smith’s “Working with Voices II” work book with a trusted family member, friend or mental health worker.
- Write down what the voices are saying to you.

POSITIVE EMOTIONAL TECHNIQUES
- Go for a picnic.
- Listen to energetic music.
- Look at good things achieved list.
- Look at photo albums.
- Look at the list of good things others have said about you.
- Make a list of your assets or strengths.
- Make an emergency comfort bundle (of goodies).
- Read books, love letters, love poems.
- Read joke books & emails.
- Say positive statements to self.
- Record positive statements on tape (your voice).
- Watch films—comedy or inspirational.

THINGS THAT MAY HELP VOICE HEARERS TO COPE
- Acupuncture.
- Avoiding street drugs.
- Chanting or singing.
- Distraction e.g., reading, and computer games.
- Focusing on the voices.
- Going to Hearing Voices Groups.
- Having good support around you, good friends, family, nurse, counselor etc.
- Holidays.
- Humour.
- Identifying when you are most likely to hear the voices.
- Ignoring voices.
- Isolating self.
- Keeping a diary about them.
- Keeping occupied e.g., cooking, house chores.
- Keeping physically active and healthy.
- Listening to music.
- Massage.
- Meditation.
- Money.
- Positive attitudes.
- Praying / speaking to God.
- Religion/Deliverance and Healing.
- Sex.
- Shouting at the voices.
- Sleeping.
- Staff listening to you.
- Talking (to a trusted person).

WHAT MAY NOT HELP
- Being over-medicated.
- Being told not to talk about voices.
- Dreams and trying to get to sleep.
- Labelling.
- Lack of sleep.
- Not having information.
- Other people denying the existence of voices.
- Other people denying your explanation of your voices.
- Professionals thinking they know more about your voices than you do.
- Side effects of the medication.
- Thinking negatively.
- Being socially isolated.

RELAXATION TECHNIQUES
- Acknowledge fear, worry, and stress and let go consciously. Trust.
- Count your breaths.
- Dancing or walking.
- Focus on the position of your body.
- Focus solely on breathing & breathe deeply.
- Give yourself permission to relax.
- Guided fantasy dreamtime.
- Learn (figure 8) Yoga breath.
- Listen to guided relaxation on tape.
- Listen to relaxing music.
- Massage hands, feet, head, etc.
- Relax each muscle individually.
- Swimming or floating.
- Yoga.

THINGS THAT MAY WORK FOR ME IN A CRISIS
- Ask for help sooner not later.
- Create a personalised crises plan when you feel well.
- Cry.
- Find a safe place.
- Hand in my medication and other similar items.
- Have PRN medication.
- Kick boxes around outside.
- Let people know where I am.
- Let someone know how I am feeling.
- Plan safety.
- Remember that situations and feelings frequently change—“This too shall pass” (King Solomon).
- Rest on my bed.
- Shout into my pillow.
- Try to identify how I am feeling.

COMFORTING TECHNIQUES
- Buy or pick fresh flowers.
- Change the sheets on your bed.
- Cuddle up to a teddy.
- Eat a favourite food in moderation.
- Have a bubble bath.
- Have a soothing drink.
- Hold a safe comforting object.
- Find a safe space.
- Hug someone.
- Listen to soothing or favourite music.
- Prayer, meditation, creative visualization.
- Put lights or radio on (to sleep).
- Sing favourite songs.
- Sit in a safe place.
- Soak your feet or have a Radon bath.
- Spray room fragrance.
- Brush your pet or someone else’s.
- Use perfume, hand cream or take a warm bath.
- Use pot pouri or essential oils.
- Wear comfortable clothes.
- Write a diary or talk about how you feel with another person.
- Zen seeing (with a friend).

GENERAL IDEAS
- Don’t beat yourself up, we all make mistakes.
- List achievements.
- Make a contract with your voices.
- Positive self talk.
- Self forgiveness (find yourself innocent).
- Talk to the voices, find out how they feel.
- Wear one ear plug.

DISTRACTION TECHNIQUES
- Cinema.
- Clean or tidy things up.
- Do puzzles or develop a hobby.
- Exercise—walking, running, dance, beach.
- Gardening or striking pot plants.
- Listening to CDs, mp3 player or IPod.
- Paint or draw pictures, posters or cards.
- Playing games, cards or computer.
- Reading out aloud or hum a tune to yourself.
- Sewing, knitting, collecting.
- Shopping.
- Sports.
- Telephone a friend.
- Use visual imagery or count to yourself when trying to get to sleep.
- Visit a friend.
- Walk in shallow water.
- Washing.
- Watch TV or a DVD.
- Write letters.

*NOTE: Distraction techniques are useful when voices are particularly distressing or intrusive but are not recommended as an on-going coping technique.

Our thanks to the Dundee Hearing Voices Network for allowing us to draw on their THINGS THAT HELP VOICE HEARERS TO COPE and WHAT DOES NOT HELP categories. Special thanks to Maria & Audrey for sharing their personal collection of strategies with us and thanks also to the members of the Hearing Voices Network Australia for their contributions. Please respect the collective minds of Voice Hearers – any replication from this document must acknowledge its source (s).