

At Richmond Wellbeing, we care about you, your family and your needs.

Unfortunately, at times we are unable to provide the support you need – especially in an emergency situation. As we are not a crisis accommodation service we can not provide immediate residential support. Our residential services are entered on an application basis via referral, together with an eligibility screening. If you would like more information on the services we provide, please contact Intake@rw.org.au and we will attempt to assist you with your needs.

For emergency accommodation and or emergency situations, the following organisations may be able to help you.

Mental Health Crisis

1. Beyond Blue **1300 224 636**

Beyond Blue is the national initiative to raise awareness of anxiety and depression, providing resources for recovery management and resilience.

2. Suicide and Crisis Support **1300 659 467**

If you are in an emergency, or at immediate risk of harm to yourself or others, please contact emergency services on 000.

3. Lifeline **13 11 14**

4. Women’s Domestic Violence Helpline **9228 118 or 1800 007 339**

The Women’s Domestic Violence Helpline is a state wide 24 hour service. This service provides support and counselling for women experiencing family and domestic violence. The service can refer women to safe accommodation if required. A telephone based interpreting service is available if required.

5. Mental Health Emergency Response Line **1300 555 788 (Perth Metro)**
(afterhours support service) **1800 676 822 (Peel region)**

This service can arrange help including temporary accommodation, protection for children, financial aid, counselling and support services.

*Please note you may also seek assistance from your local **Centrelink Office**.*

If is it a medical related episode, please contact your closest Public Hospital Emergency Department.

Accommodation Services

1. EntryPoint **6496 0001 or 1800 124 684**

A provider offering a free assessment and referral service assisting people who are homeless or at risk of becoming homeless in the Perth metropolitan area. Also available online at www.entrypointperth.com.au for further information

2. Homeless Advisory Committee **1800 065 892**

This service seeks to assist homeless people and those at risk of becoming homeless with crisis accommodation services.

3. RuralLink 1800 552 002

Support for those living outside the Perth Metropolitan Area

4. Ngatti House 9335 3142

Accommodation for those with a mental health condition who are either homeless or at risk of being homeless aged between 17 – 22 years of age. Accommodation may be for 12 months.

Address: 5 – 9 Alma Street, Fremantle WA 6160

Public Hospital Emergency Services

1 Armadale Health Service 11 9391 2000

3056 Albany Highway
MOUNT NASURA WA 6112

2 Bentley Hospital 9416 3666

Mental Health Triage
Mills Street,
BENTLEY WA 6102

3 Graylands Hospital Campus 9347 6600

Brockway Road,
MOUNT CLAREMONT WA 6010

4 Joondalup Health Campus 9400 9400

(formerly Wanneroo Hospital)
Corner of Grand Boulevard and Shenton Avenue
JOONDALUP WA 6027

5 Osborne Park Hospital 9346 800

Osborne Place
STIRLING WA 6021

6 Royal Perth Hospital 9224 2244

Wellington Street
PERTH WA 6000

7 St John of God Midland Public Hospital 9462 4000

(formerly Swan District Hospital)
1 Clayton Street
MIDLAND WA 6056

We hope this information provides you with some assistance.

