

# Rainbow Tick Readiness Program: Virtual Audit

Rainbow Tick accreditation aims to assist organisations to move from lesbian, gay, bisexual, transgender, intersex (LGBTI) aware to LGBTI inclusive while reassuring LGBTI consumers and staff that an organisation is responsive to, understanding and aware of their needs.

Preparing for Rainbow Tick accreditation is frequently a mad dash against the clock from planning to implementing multiple new policies and procedures and reference groups to bringing together the final set of materials. It can become such an exercise in filling out forms and checklists – it can seem overwhelming. Important elements can get overlooked in the rush to prepare.

Following its own Rainbow Tick accreditation, the first in WA, Richmond Wellbeing has developed a virtual audit program to ‘test’ any organisation in a simulated audit process, in order to identify any gaps in systems and workplace documentation. Once audited, we can work with you to develop and implement a schedule for improvement ahead of the genuine Rainbow Tick audit team assessment, and pre-emptively provide a plan for any gaps that are identified as a result of an assessment visit.

## What does it involve?

- 1.** Our Rainbow Tick Readiness Program Coordinator will design a virtual audit schedule to suit your organisation.
- 2.** Following the audit, the Program Coordinator can provide advice, support and resources in order to promote implementation of actions relating to the different standards.
- 3.** Richmond Wellbeing can also offer advice on specialised training to your staff as part of the staff development aspect of the organisational capacity building.

## What if we’re not ready for a virtual audit?

For organisations in the early stages of working toward accreditation, Richmond Wellbeing’s Rainbow Tick Readiness Program: Creating an LGBTI Inclusive Organisation can provide the pathway and support to understand and implement LGBTI safe and inclusive service delivery to achieve national Rainbow Tick accreditation.

Call (08) 9350 8800 or email: [admin@rw.org.au](mailto:admin@rw.org.au)

*Richmond Wellbeing provides LGBTI safe and inclusive mental health services in Western Australia. Richmond Wellbeing was the first organisation in WA to achieve Rainbow Tick accreditation in 2017. Since then, Richmond Wellbeing has assisted many other community service organisations to review and improve their LGBTI inclusive practices and prepare them to achieve this significant organisational and cultural change process.*

