



Community Living Agreement Policy

Community Living Agreement Policy V8

Policy/Procedure Number:	POL-113
Policy Name:	Community Living Agreement Policy
Policy Area:	Operations/ Consumers
Policy Owner:	Executive Manager Operations

PURPOSE

The purpose of this policy is to ensure that residents of Richmond Wellbeing (RW) accommodation services have a safe and meaningful experience in an environment that enables recovery.

INTRODUCTION

Whilst residing at RW accommodation services, all residents are required to abide by the Richmond Wellbeing Community Living Agreement and relevant policies including Rights & Responsibilities.

This agreement is between the resident and RW and is a condition of entry into the service. Community Living Agreements are recovery focussed and congruent with the values and mission of RW. Community Living Agreements are intended to maximise all residents' wellbeing, rather than be restrictive in nature.

The process of determining the content of the Community Living Agreement must include residents and staff and should also include family members, advocates, or significant others. The content is annually reviewed by RW Consumer and Family Reference Group to ensure strong consumer and family input.

This policy is to be read in conjunction with the RW Recovery Framework which outlines RW principles, values and recovery approach. The RW Recovery Framework is intended to guide Richmond Wellbeing in all of its endeavours from engagement of people, development of training & education, decision making regarding policy and procedure, to frontline service delivery. The framework elucidates the RW principles to ensure the quality of people's

experiences of service and is intended to complement existing standards and competency frameworks.

SCOPE

This policy applies to all employees, volunteers, consumers, and visitors to Richmond Wellbeing accommodation services.

POLICY STATEMENT

The terms of Community Living Agreements will be reviewed by the individual Managers of Residential services, residents, and family members and/or advocates on an annual basis. These discussions will take place at regular intervals as decided by staff and residents and the aim will be to ensure that they reflect the health, safety and interests of all concerned and that they complement legislation relevant to the residential sites.

The Community Living Agreement will be discussed in detail and co-signed to ensure a mutual understanding of expectations between residents and Richmond Wellbeing. Agreements will vary between sites and reflect the expectations according to service model and program.

Community Living Agreements are guided by the principles of the RW Recovery framework.

All residents will receive a written copy of the Community Living Agreement; to refer to as required.

Guardians are required to co-sign the Community Living Agreement if an order is in place.

BREACH OF POLICY

In the event of a breach of the Community Living Standards Agreement by a resident, staff will initiate a meeting with relevant stakeholders to explore the nature of the breach and develop a collaborative safeguarding and individual recovery plan.

In the event of a serious breach by a resident, or where significant risk to self or others is identified, RW reserves the right to withdraw services in line with the procedures outlined in the Consumer exit policy.

In the event of a breach of the Community Living Standards by RW, a resident or staff member may follow the Complaints and Feedback process outlined in the Feedback and Complaints Resolution policy and procedure. Each matter will be formally investigated and responded to once a complaint has been lodged.

Community Living Agreement Policy



RELATED DOCUMENTS

Performance and Disciplinary Management Policy and Procedure
Residents Community Living Agreement

SUPPORTING INFORMATION

Charter of Mental Health Care Principles
Licencing Regulatory Unit (LARU)
Mental Health Act 2014
National Standards for Mental Health Services
QIC Health and Community Services Standards

REVIEW TIMEFRAME AND RESPONSIBILITY

Date of effect:	February 2008
Review Period	3 years
Next review date:	July 2022
Prepared by:	Executive Manager Operations
Preparation date:	August 2019
Reviewed by:	Executive Manager Operations
Reviewed by Consumer and Family Reference Group:	n/a
Review date:	August 2019
Approved by:	CEO
Approval date:	August 2019